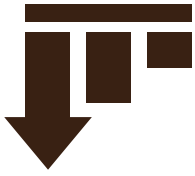
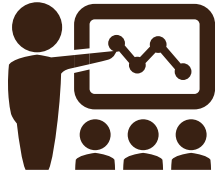


Senior Living



A **58.8%** drop
in turnover



Reduced workers'
comp incidences
more than
70%



Industry-based
SOLUTIONS to help
improve performance

BACKGROUND

This east coast senior living employer operates 12 communities between 3 states where the mission is “to improve the quality of life for team members, residents, and their families.” To meet the needs of each resident the organization offers assisted living and personal care, memory care and independent living, and short-term and respite care.

CHALLENGE

With the struggle of turnover, and increased workers' compensation claims, the organizational leadership sought a partner who could support them with industry-based solutions to help improve performance.

SOLUTION

While attending Argentum, this organization's Owner and Sr. Director of Human Resources were introduced to Insight Worldwide. Introductions led to a full partnership where Insight helped each community implement the Premium Care Selection assessment for candidate selection. The hiring assessment, validated for all senior care frontline positions, immediately returned critical knowledge about each candidate. The solution also provides interviewing tools that hiring managers previously lacked and are able to use in accurately engaging applicants. The continued application of the tool over the next three years has reduced their overall turnover by 58.8% with notable employee performance improvements as well. Furthermore, evidence through workers' comp incidences dropping more than 70% annually have shown a dramatic savings in overall workers' compensation costs.

Behavioral Hiring and Job-Specific Assessment

- » A 58.8% drop in turnover
- » Reduced workers' comp incidences more than 70%
- » Industry-based solutions to help improve performance



For more industry specific case studies —

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